

*Giving you the information
you need to improve front-line
patient care*



CarePlus™
Acute Care

Why CarePlus™?

NiQ Health's CarePlus™ Nurse Call System significantly improves the workflow and efficiency of clinicians and caregivers while simultaneously combatting growing concerns within the healthcare environment.

CarePlus™ can be considered “middleware in a box” integrating smartphones, paging, wireless and VOIP telephony, ward signs, large screen information boards, email, patient entertainment terminals, duress systems and Building Management Systems (BMS). CarePlus™ provides extensive reporting and Business Intelligence software capabilities providing significant workflow productivity efficiencies and improved patient safety.

CarePlus™ Improves Patient Satisfaction

CarePlus™ improves hospital workflow efficiency and call bell response time, significantly improving patient satisfaction via CarePlus™ smartphone integration with Mobile Connect.

CarePlus™ Mobile Connect is an exciting product alerting staff to nurse call alarms through an application available on Smartphones and tablets. CarePlus™ Mobile Connect offers HIPAA approved, secure, fully traceable and encrypted messaging between staff through cellular and Wi-Fi networks.

CarePlus™ Smartphone integration enables the right caregiver to receive the right message, reducing alarm broadcasting to allow a quieter and more peaceful care environment which promotes patient healing and recovery.

CarePlus™ Meeting Acute Care Needs

A complete CarePlus™ solution in an acute care environment significantly improves issues that all healthcare facilities face including alarm fatigue, improving patient satisfaction and mobile communication.

CarePlus™ improves alarm management procedures by ensuring that the correct/assigned caregiver is notified of alarms, ensuring that alarms do not need to be broadcast, and automatically escalating alarms if not responded to within a variable threshold depending on patient acuity. CarePlus™ decreases alarm broadcasting, reducing the likelihood of alarm fatigue for clinicians and caregivers.

CarePlus™ is also able to promote a quieter hospital environment for patient recovery and improves response time to nurse call alarms through their integration to smart devices. CarePlus™ Mobile Connect also allows for more advanced alarm management. This CarePlus™ feature allows messages and alarms to be sent directly to a caregiver's Smartphone or tablet. Alarms and messages no longer need to be broadcast, as they are sent directly to the assigned clinician.

CarePlus™ Smartphone integration enables the right caregiver to receive the right message, reducing alarm broadcasting to allow a quieter and more peaceful care environment which promotes patient healing and recovery.

CarePlus High Level Reporting

The CarePlus™ Reporting Module provides detailed tracking and reporting of messages and alarms. Relevant reports can be created by filtering the full details of messages and alarms so that the reports are more relevant to each healthcare facility. These reports can also be accessed remotely from another PC over a web interface.

CarePlus™ Reporting Module allows reports to be customisable to meet the specific needs of each acute care facility, improving patient safety and satisfaction.



CarePlus™ Nurse Call and Messaging System

The advanced nature of the CarePlus™ system and its high level interface capabilities with various devices and systems provides significant features and benefits over older generation systems. CarePlus™ provides a simple web based user interface and intuitive reporting systems.

The diagram below shows the range of capabilities of the CarePlus™ system.



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